

## **Records for contact tracing – January 14, 2021**

### **When did the requirement for bars and restaurants to collect contact information take effect?**

As of November 20, all full-service restaurants and licensed establishments in Nova Scotia must collect names, contact information, and date and time of visit for each customer that dines in/is seated at the establishment. This is for contact tracing purposes.

### **Do all bars and restaurants need to collect contact information?**

Starting November 23, this requirement applies to full-service restaurants and licensed establishments where patrons sit at tables to be served. It does not apply to staff at take out or fast food establishments.

### **How much information do they need to collect for contact tracing purposes?**

They must collect accurate contact information each customer, including date and time of visit, name and phone number. Nothing more is required, and nothing more is appropriate from a privacy perspective.

### **How long do establishments need to keep these records?**

This data must be retained for 4 weeks from date of visit for contact-tracing purposes.

### **Is there an end date for this requirement?**

There is no end date for this requirement.

### **Who do they send the records to?**

They only need to provide the records if public health asks for them. If that happens, they need to provide them in an electronic format.

### **Where can I find the contact tracing app for restaurants and licensed establishments?**

A contact tracing app was developed to help restaurants and licensed establishments collect customer contact information. They can find it at <http://www.rans.ca/contact-tracing>.